



KARS TECH SOLUTIONS

MANAGED IT SUPPORT • BRAINERD LAKES AREA, MN

Monthly IT Support Plans

Ongoing on-site and remote support for businesses in the Brainerd Lakes Area, billed at one predictable flat rate instead of an invoice every time something breaks.

STARTER	SMALL OFFICE	GROWING
1 to 5 computers	6 to 15 computers	16 to 30 computers
\$250 PER MONTH	\$500 PER MONTH	\$850 PER MONTH
Up to 3 hours of support included per month	Up to 6 hours of support included per month	Up to 10 hours of support included per month
✓ On-site and remote troubleshooting ✓ Wi-Fi and network upkeep ✓ Software update guidance ✓ No diagnostic fee on covered issues ✓ Priority scheduling ahead of one-off jobs	✓ Everything in Starter ✓ Network health check each visit ✓ Hardware buying guidance (no markup, you own it) ✓ Faster response window	✓ Everything in Small Office ✓ Two-day on-site response ✓ Ongoing security hardening check-ins ✓ First point of contact for IT planning
BEYOND THE PLAN Additional hours billed at \$85/hr	BEYOND THE PLAN Additional hours billed at \$85/hr	BEYOND THE PLAN Additional hours billed at \$85/hr

Good to Know

All plans cover routine support and troubleshooting. Larger projects, like network builds, server migrations, and full office setups, are quoted separately after a short on-site inspection.

You purchase and own your own hardware. We'll tell you exactly what to buy for your setup and budget: no markup, no reseller fees.

Plans are billed monthly with no long-term contract required.

Call or text (218) 656-0574 to find the right plan for your business.